

January 2021

Dear Member

Thank you for being a member of QCAN. Your ongoing support is valued and has enabled QCAN to provide an exemplary service throughout the COVID 19 pandemic. We took this opportunity to advocate to governments on behalf of our membership and have been pleased with the recognition and support made available to our members. We will continue to provide advice to State and Federal governments as we learn from our members the challenges they are facing and the support that is required.

There are many reasons why your ongoing connection with QCAN will be worth your while! Our annual report highlights some of these achievements including:

**QCAN has been a visible leader in the Australian OSHC sector:**

- Under the leadership of QCAN, NOSHSA has produced the first OSHC specific magazine, 'All About OSHC'. With two publications in 2020, this magazine has promoted professionalism and advancement throughout the OSHC sector. This creates visibility for QCAN as a leader both in Queensland and more broadly. <https://www.noshsa.org.au/allaboutoshc>
- QCAN have also developed the Professional Standards for OSHC Educators which are a nationally accessible resource recommended by ACECQA.

**QCAN has been responsive and innovative:**

- During COVID 19, QCAN was agile and moved the previously run face to face activities to an online platform.
- QCAN have overhauled their online learning platform 'Learning Point' with 10 new and contemporary courses available.
- QCAN have established a Talent, Employment and Management Support (TEAMS) service to provide members with the option to access an extensive HR, IR and consultancy resource.

**QCAN has worked to advance the sector:**

- Throughout 2020, our engagement with key stakeholders and decision makers was significant, delivering positive outcomes for members.
- QCAN support for Action Research continued and we were able to publish these projects in a new format 'The Showcase'.

In recognition of the financial strain placed on services resultant of the pandemic, we have decided to retain our membership fee pricing for 2021. The membership levels for 2021 are:

- Small Service Membership - up to 29 approved places | cost - \$600.00 (GST inclusive)
- Regular Service Membership - 30 - 105 approved places | cost - \$660.00 (GST inclusive)
- Large Service Membership - over 105 approved places | cost - \$720.00 (GST inclusive)

Please let us know if your service's membership level has changed as you will be invoiced based upon the information retained in our database.

As a not-for-profit organisation and Australian Registered Charity, 100% of our income is directed towards our membership services and support including sector advancement and promotion. We are so proud to announce

that QCAN together with our National Alliance have been approved by the Australian Skills Quality Authority (ASQA) to develop the first Certificate III in Outside School Hours Care. This sector specific qualification will be a wonderful opportunity for Educator development and preparation with the skills required to undertake this important role. QCAN are honoured to be leading this initiative with the support of our State government and ACECQA.

In 2021, we have some targeted initiatives to add value to membership:

- Additional resources to be added to the OSHC Professional Standards website – freely available to all QCAN members
- Additional resources to be added to the PANOSH website including menu ideas, information papers, policy guidance and quality standards – freely available to all QCAN members
- Revised courses freely available to members through our online platform 'Learning Point'
- Updated 'Code of Ethics' poster
- Development of the Certificate III in Outside School Hours Care

QCAN continue to offer:

- 25% discount on all training including face to face workshops, webinars and in-service training
- 25% discount on our Annual Conference to be held in August 2021
- 25% discount on resources including the valuable annual Policy and Procedure update and Policy customisation services
- Included membership of the National Outside School Hours Services Alliance (NOSHSA) with access to the 'All About OSHC' publication
- 25% discount on customised consulting services including operational and quality audits
- 12 month subscription to monthly newsletter 'Intouch' including program inspirations and regulation reminders
- Access to our Professional Learning Networks/Member meetings to discuss topical issues
- Professional phone advice
- Professional School Age Care diary
- Member portal on QCAN's website with useful forms and resources reviewed regularly
- Voting rights
- Ongoing advocacy and sector promotion

We look forward to working closely with our members throughout 2021 to achieve high quality OSHC experiences for Queensland children and families. Should you have any queries, please contact our team on 1300 781 749.

Yours sincerely



Kylie Brannelly  
Chief Executive Officer  
Queensland Children's Activities Network (QCAN)